

MODIFICATION RECOMMENDED –
CORRECTS MANUFACTURING OR DESIGN DEFECTS

8560EC-08

S E R V I C E N O T E

Supersedes:
NONE

8560EC Series Spectrum Analyzer

Serial Numbers: 4439A00765 – 4439A00834

(See http://sa.tm.agilent.com/8560/service_notes/8560EC-08.html for exact coverage)

Unstable Noise Floor and/or 500 series Error Messages

To Be Performed By: Agilent-Qualified Personnel

Possible Parts Required:

<u>P/N</u>	<u>Description</u>	<u>Qty.</u>
08563-60174	A3 Interface Board	1
08563-60178	A5 10.7 MHz IF Board	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR: 2.0 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: MPM	PRODUCT LINE: 12	AGILENT RESPONSIBLE UNTIL: March 2008	
ADDITIONAL INFORMATION:			

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Situation:

A problem has been found which was caused by contamination getting inside of radial leaded capacitors installed on both the A3 Interface and A5 10.7 MHz IF boards. The result is that of having an unstable noise floor which is often accompanied by multiple series 500 error messages.

Since the exact instruments that have the potential of being exposed to this problem have been closely identified, go to http://sa.tm.agilent.com/8560/service_notes/8560EC-08.html and enter the instrument model and serial number to see what extend it is covered by this service note, or if it has already been applied.

Solution/Action:

Replace the assemblies that the web site listed above authorizes for the particular instrument being repaired. If the web site determines that this instrument is not covered by this service note or that it has already been fully applied the instrument does not qualify for this service note.

If any assemblies are replaced due to this service note refer to the instrument service guide for information on what adjustments and performance verification tests need to be run to ensure proper functionality and performance.